



Virginia State Police - VSP

www.vsp.virginia.gov



# **Table of Contents**

- 03 Vision Mission Goals
- 04 Line of Duty Deaths
- 06 Organizational Chart
- 06 Superintendent's Office
- 11 Bureau of Administrative & Support Services (BASS)
- 29 Bureau of Field Operations (BFO)
- 36 Bureau of Criminal Investigations (BCI)
- 44 Specialty Assignments
- 46 Awards & Recognitions

# VISION

The Virginia State Police will provide exemplary service to the public and other law enforcement and criminal justice agencies with a highly qualified, diverse workforce that balances service, education and enforcement to achieve optimal customer satisfaction.

# **MISSION**

The Virginia State Police, independent yet supportive of other law enforcement and criminal justice agencies, is to provide high quality, statewide law enforcement services to the people of Virginia and its visitors; and to actively plan, train and promote emergency preparedness in order to protect the citizens of the Commonwealth and its infrastructure.

# GOALS

- Promote the safety and security of citizens and their property.
- · Reduce criminal activity in Virginia.
- Promote the safe and orderly flow of traffic on Virginia's highways.
- Reduce the manufacturing, use and distribution of illegal drugs.
- Provide Department resources in support of criminal justice agencies and other entities.
- Enhance the safety and security of all Department personnel.
- Continually seek and implement ways to deliver the most costeffective and efficient law enforcement service possible.

# We will never forget...

Inspector W. Neville Hatcher - August 19, 1928 Inspector Phillip C. Via- January 11, 1929 Inspector Curtis L. Wood - March 11, 1929 Inspector Thomas A. Belt - August 18, 1930 Trooper Charles B. Bullock - February 15, 1934 Trooper William R. Thompson - September 23, 1935 Sergeant Charles W. Puckett - March 28, 1938 Sergeant Clarence L. Maynard - September 9, 1939 Trooper Urshell T. Mayo - February 19, 1941 Trooper William S. Tinsley - September 5, 1942 Examiner Charles E. Hagerman - March 17, 1943 Trooper George F. Miller - January 20, 1945 Trooper William T. Flippen, Jr. - February 7, 1945 Trooper William H. Andrews - October 3, 1946 Trooper Robert E. Caldwell - June 17, 1948 Trooper Joseph B. Thomas - June 20, 1950 Trooper Robert E. Porter - June 20, 1950 Investigator Wallace M. Simpson - October 23, 1951 Trooper Robert W. Smith - November 21, 1951 Trooper Walter S. Parrish - October 4, 1953 Trooper Robert L. Loder, Jr. - January 31, 1954 Trooper Robert F. Giles - July 23, 1954 Trooper Henry M. Brooks, Jr. - June 10, 1956 Trooper Charles E. Morris - March 2, 1962 Trooper Garland M. Miller - June 13, 1963 Trooper Warren Y. Harless - November 18, 1968 Trooper Jackie M. Bussard - May 5, 1970 Trooper Donald E. Lovelace - October 18, 1970 Trooper Rannie D. Kennedy - November 5, 1973 Trooper James R. Hughes - June 3, 1974 Investigator Claude E. Seymour - April 25, 1975 Trooper Bernard W. Wright - January 17, 1976 Trooper Garland W. Fisher, Jr. - November 15, 1976

Trooper Robert T. Lohr - July 22, 1978 Trooper Robin L. Farmer - September 3, 1981 SAC Rodney D. Grimes - October 9, 1983 Trooper Johnny R. Bowman - August 19, 1984 Sergeant James L. Biggs - December 18, 1984 Trooper Trooper Leo Whitt - April 12, 1985 Trooper Ricky M. McCoy - January 3, 1986 Trooper Alexander M. Cochran, III - January 15, 1987 Trooper Harry L. Henderson - March 17, 1987 Trooper Jacqueline Vernon - August 16, 1988 Mstr. Trooper Jerry L. Hines - February 20, 1989 Trooper José M. Cavazos - February 24, 1993 Trooper Henry N. Harmon - February 7, 1995 Trooper Gregory P. Fleenor - December 12, 1996 Sergeant (Ret.) Norman W. Hampton - June 3, 1997 Trooper Jessica J. Cheney - January 17, 1998 Trooper Daniel L. Williams - December 12, 1999 Sr. Trooper C. Mark Cosslett - October 23, 2002 Trooper Michael T. Blanton - January 29, 2003 Trooper Kevin C. Manion - February 18, 2006 Sr. Trooper Robert A. Hill, Sr. - November 24, 2006 Motorist Asst. Aide Horace A. Jarratt - April 25, 2007 Trooper Mark D. Barrett - September 14, 2010 Trooper Adam M. Bowen - June 24, 2011 Trooper Andrew D. Fox - October 5, 2012 Mstr. Trooper Junius A. Walker - March 7, 2013 Sergeant J. Michael Phillippi - January 11, 2014 Trooper Nathan-Michael W. Smith - September 21, 2015 Trooper Chad P. Dermyer - March 31, 2016 Special Agent Michael T. Walter - May 26, 2017 Trooper-Pilot Berke M. M. Bates - August 12, 2017 Lieutenant H. Jay Cullen, III - August 12, 2017

Trooper Lucas B. Dowell - February 4, 2019

# We will never forget...



**Trooper Lucas B. Dowell,** a 4-year veteran with the Department, was fatally shot on Feb. 4, 2019.

Trooper Dowell, in his capacity as a Tactical Team member, was assisting with the execution of a narcotics search warrant at a residence in Cumberland County. Inside the residence, the Tactical Team encountered a



male subject who began shooting at the team and struck Trooper Dowell. The Tactical Team returned fire, fatally wounding the suspect. Trooper Dowell was transported to a nearby hospital, where he succumbed to his injuries later that same evening.

Trooper Dowell, 28, was born in Chilhowie, Va. and graduated from Chilhowie High School. He earned a bachelor's degree in criminal

justice from Radford University.

Trooper Dowell entered the Virginia State Police Academy in 2014 and graduated as a member of the 122<sup>nd</sup> Basic Session on Nov. 21, 2014. After graduation, he was assigned to the Virginia State Police Appomattox Division with his latest assignment on patrol in Area 20, which encompasses the City of Lynchburg, and Amherst and Campbell counties. He was a member of the Appomattox Division Tactical Team - the equivalent of a SWAT Team.

Trooper Dowell is survived by his parents and sister.



On Aug. 2, 2019, Virginia legislators, Amherst County officials, state and local law enforcement, transportation officials, family and friends gathered to ceremoniously dedicate the South Main Street/Route 29 Business bridge over Route 29 as the "Trooper Lucas B. Dowell Bridge."



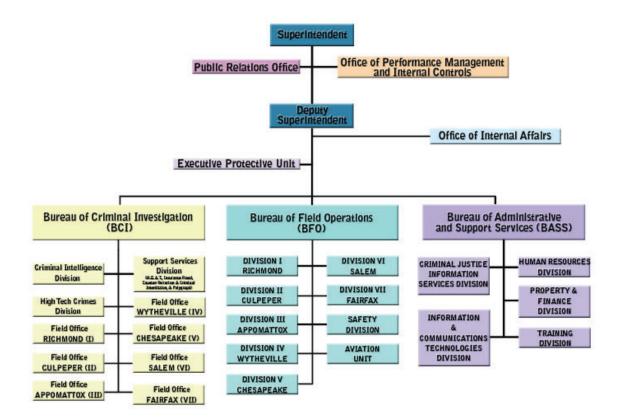
Trooper Dowell is the first Virginia State Police Trooper to have two



bridges dedicated in his honor. On Nov. 1, 2019, family friends, coworkers and the community of Chilhowie came together to dedicate the bridge on Interstate 81 in Smyth County over Whitetop Road the "Trooper Lucas B. Dowell Bridge."



### **ORGANIZATIONAL CHART 2019**





# Superintendent Colonel Gary T. Settle

On Jan. 18, 2018, Lt. Colonel Gary T. Settle, Director of the Bureau of Criminal Investigation, was sworn in as the 12th Superintendent of the Virginia State Police.



# SUPERINTENDENT'S OFFICE

#### EXECUTIVE PROTECTIVE UNIT (EPU)

The plainclothes troopers assigned to the Executive Protective Unit (EPU) provide 24-hour security for Governor Ralph Northam and his family. EPU coordinates the Governor's schedule, secures routes for his upcoming appearances and events and works with local, federal and law enforcement agencies from other states when traveling to ensure maximum security and effectiveness of the detail.



April 4, 2019

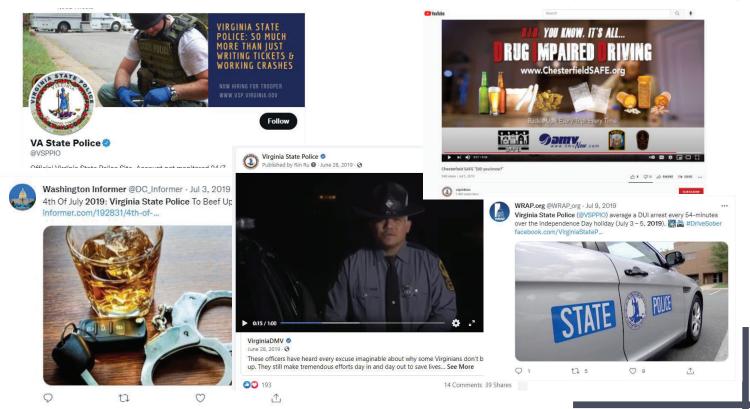
I would just like to thank [EPU] Officer Claiborne (Supt Ofc. - Executive Protection unit) for staying with me when I had a flat tire on the side of the road... Officer Claiborne stayed until... I got back on the road safely. I had my 19-month-old grandson and 11-yr-old granddaughter with me, so I am so thankful he was there because being on the side of the road is not that safe anymore. He even gave us some bottled water, which my grandson was glad to get. I just wanted him to know how much we appreciated him. Thanks again. —T. Linkous

#### PUBLIC RELATIONS OFFICE (PRO)

The Public Relations Office is responsible for the development and implementation of comprehensive, proactive public and media relations information and outreach regarding traffic safety, crime prevention and criminal investigations.

The civilian PRO staff works closely with the field Public Information Officer (PIO) sergeants and produced 19 statewide press releases in 2019 and fulfilled more than 1,000 media inquiries. The PRO also provides assistance to local sheriffs and police departments with major incidents, as well as the offices of the Governor and the Secretary of Public Safety and Homeland Security.

The PRO uses the VSP's extensive social media footprint for news releases, alerts, safety and recruitment messaging.



### SUPERINTENDENT'S OFFICE continued

#### YOUTH OF VIRGINIA SPEAK OUT ABOUT TRAFFIC SAFETY (YOVASO)

A statewide, peer-to-peer advocacy program that engages, educates and empowers Virginia's youth to influence a safe driving culture through leadership development and innovative outreach programs. Its vision is to establish generations of safe teen drivers in Virginia. In 2014, VSP absorbed the federally-funded grant program, which was established in 2001 by the Blue Ridge Transportation Safety Board and the Virginia DMV Highway Safety Office.

STATE POLCE

In 2019, YOVASO had active peer-to-peer clubs and/or youth traffic safety programming at 112 member schools and youth groups statewide. Seven new YOVASO peer-

to-peer programs were established in 2019 at schools and youth groups in the counties of Fluvanna, Smyth,

Loudoun, Carroll, and Page; and in the cities of Charlottesville, and Newport News. YOVASO sponsored four annual traffic safety campaigns in 2019 for schools and youth groups, reaching 80,931 students with educational information on driver and passenger safety. In 2019, YOVASO partnered with VSP and State Farm, to provide the interactive Distracted/Impaired Driving simulators and the ScanEd Physics of a Crash program to 80 schools and community



events, reaching 28,287 students. YOVASO also hosted its annual Summer Leadership Retreat in June 2019 for 162 Virginia high schools students and school sponsors. During 2019, over 168,900 educational traffic safety materials were distributed.

YOVASO, with a staff of three full-time civilians and five part-time contract college students, provides a variety of traffic safety programming, trainings, and resources for its 112 member schools and youth groups and other participating organizations. In fulfilling its peer-to-peer mission, YOVASO trained and engaged over 1,500 student leaders statewide in actively planning and leading



peer-topeer traffic s a f e t y initiatives



for their schools and communities. YOVASO also reached over 1 million youth through messaging, competitions, and PSA's on social media and through interviews and PSA's aired on broadcast media.

# SUPERINTENDENT'S OFFICE continued

#### OFFICE OF PERFORMANCE MANAGEMENT & INTERNAL CONTROLS (OPMIC)

OPMIC tracks, monitors and guides the Department's progress towards achieving and sustaining agency and state government objectives and strategies.

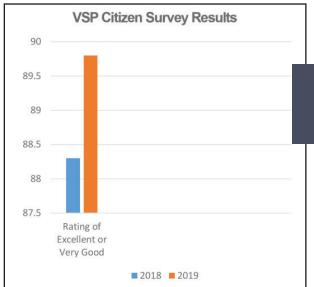
**INFORMATION SECURITY SECTION**: Ensures data security for all types of sensitive information within the Department's purview. The safeguarding of this data within the Department's operational and highly mobile environment is its primary goal.

**INTERNAL AUDIT SECTION**: Performs audits and reviews of Department operations for the purpose of monitoring the agency's performance. This section works to maximize the efficiency and effectiveness of Department operations and strengthen internal controls. This section routinely reviews financial data and reporting mechanisms, regulation and policy compliance, asset safeguards, loss detection and prevention, and technology data system security. Internal Audit performs testing of VSP's compliance with Agency Risk Management and Internal Control Standards (ARMICS).

**STAFF INSPECTION**: Conducts inspections of all VSP organizational components, ensuring compliance with accreditation standards, regulatory requirements, and internal policies and procedures. Five staff inspections were conducted in 2019, to include Division 3 / Appomattox Field Office, Division 6 / Salem Field Office, the Human Resources Division, the Property and Finance Division, and the Training Division. The Section also manages records retention and destruction within the Department, and ensures agency-wide compliance with standards necessary to remain nationally accredited by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

**STRATEGIC DEVELOPMENT SECTION**: Supports Department divisions and units through equipment studies, program development, research projects, technology evaluations, staffing formula updates, legislative studies and grant management. In 2019, this section administered 36 grant projects worth approximately \$13 million in support of essential Department projects and programs. The section also responded to 221 requests for information

from criminal justice agencies and academic research centers nationwide.



89.8% of citizens surveyed in 2019 rated the overall quality of service as "Excellent" or "Very Good, " exceeding the 83.2 percent performance measure target for CY 2019.

"He was the consummate professional and in addition he was understanding and kind to me. He explained everything thoroughly and put me at ease. I am extremely grateful for the service he provided to me." — Citizen Survey

"In today's environment when budget cuts are the norm please find a way to continue to adhere to your strict and extensive training provided to our Virginia State Police. In all my encounters with law enforcement VSP has been well trained and disciplined to do a professional job. Please be careful out there and I sincerely thank all of you for your commitment." — 2019 Citizen Survey

Virginia State Police Service	"Excellent" or "Very Good" Rating	
	2018	2019
Assistance received from call-taker or dispatcher	86.1%	91.4
Timeliness of arrival	84.4%	83.4
Assistance provided on-scene	87.9%	90.8
Follow-up investigation	75.5%	81.5
Professional competence	89.1%	89.7
Overall quality of service	88.3%	89.8

# SUPERINTENDENT'S OFFICE continued

#### **OFFICE OF INTERNAL AFFAIRS (IA)**

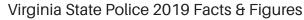
Initiates and conducts administrative investigations concerning allegations of misconduct on the part of VSP personnel. The office also investigates complaint referrals reported through the State Employee Fraud, Waste and Abuse Hotline.

#### **Internal Affairs Investigations**

TOTAL COMPLAINTS: 188	CY 2019
DISPOSITION	
SUSTAINED	
ORIGIN	
EXTERNAL/CITIZEN COMPLAINT INTERNAL COMPLAINT	
SUSTAINED COMPLAINT ORIGINS	
EXTERNAL/CITIZEN COMPLAINTINTERNAL COMPLAINTSUSTAINED RESULTING IN FORMAL DISCIP	82

**USE OF FORCE INVESTIGATIONS** 

128





# BUREAU OF ADMINISTRATIVE & SUPPORT SERVICES (BASS)

Provides vital professional support and technical expertise to not only VSP, but also to local, state and federal law enforcement agencies, the state judicial system and the general public. Its role is essential to the successful continuity of a multitude of services throughout its field divisions and offices.

#### INFORMATION & COMMUNICATIONS TECHNOLOGIES DIVISION (ICTD)

The ICTD is divided into a Communications Section and Information Technologies Section and provides the Department with a global view and unified management of existing and future IT and communications projects. This Division oversees the symbiotic relationship between the ever-evolving environments of the Department's unique and diversified digital, computer and communications technologies.

#### **COMMUNICATIONS SECTION**

The Communications Section services and supports the Virginia State Police (VSP) and the 20 User Agencies Requirements Committee (UARC) of the Statewide Agencies Radio System (STARS) with all land mobile and microwave radio systems. The Communications Section also manages wireline and wireless telephone services, mobile computing resources, in-car speed enforcement, and camera equipment. All VSP division offices and a number of area offices are on the STARS Microwave Radio Network. The STARS radio network is a public safety grade wireless communications system monitored by the Network Operations Center (NOC) 24 hours a day, 7 days a week with a primary focus of monitoring the health of the STARS and VSP networks. The NOC serves as the single point of contact for problem reporting for all 21 local, state and federal agencies. Additionally, the NOC provides Virginia Criminal Information Network (VCIN) helpdesk support. The Tower and Generator Technicians travel statewide and oversee the service, maintenance, inspections and repairs for the 104 communication tower sites and 105 generators to ensure statewide communications remain operational. The seven (7) field radio shops provide support to respond, troubleshoot, and restore Statewide Communications services on a 24-hour basis for an Integrated Voice and Data Network serving 21 State Agencies including the Virginia State Police. They are also responsible for conducting installation, removal and servicing of equipment located in remote fixed sites and various types of mobile subscriber configurations for each of the agencies participating in the Statewide Radio System. Equipment Repair Technicians conduct "cradle-to-grave" workflow processing for approximately 1,000 VSP and UARC vehicles on an annual basis. Activities include: placing new vehicle orders, coordinating with DMV, installing radios, emergency lighting, in-car cameras, and other equipment, performing repairs, vehicle calibrations, and state inspections, removing equipment, decommissioning and preparing end-of-life vehicles for auction.

To assist VSP and other public safety agencies accomplish their missions, a well-trained staff of engineers, technicians, and support staff must be available with access to parts, test equipment, vehicles, and training. Outsourcing these responsibilities to commercial services does not maintain the required level of knowledge of the network, and is not available on a cost effective 24/7 basis (if at all). There are no other practicable ways to maintain STARS and support its users with a public safety grade of service.

### **COMMUNICATIONS SECTION CONTINUED**

Statewide Agencies Radio System (STARS) is a system utilizing P25 standardized digital trunked technology in the VHF band which provides a multi-channel trunked digital voice and data wireless communications capability specifically designed to meet APCO Project 25 public safety requirements.

The 104 STARS communications sites include:

- ♦ 69 Land Mobile Radio (LMR) Sites
- ♦ 35 Microwave-only Sites
- ♦ 281+ Control Stations
- ♦ 60+ COMLINC / RIOS Sites
- ♦ 8 Tunnel Complexes
- ♦ 23 Dispatch Centers
- ♦ 58+ VSP Area Offices
- ♦ 7 Division Offices



The Communications Section designs, installs, operates, and maintains VSP:

- ♦ Land Mobile Radio (LMR) Network
- ♦ Patrol-Vehicle Mobile Data Terminals (MDT)
- ♦ Microwave Radio Network
- ♦ Telephone Network
- ♦ 1,736 RADAR and 652 LIDAR Speed-Determination Equipment
- ♦ Radio Communications Towers and Emergency Generators
- ♦ Vehicle Maintenance and Emergency Equipment Installations

The Communications Section is responsible for ensuring all VSP-related communications systems and networks are FCC, FAA and EPA compliant. The section actively participates in the Capital Wireless Interoperability Network (CAPWIN) and SAFECOM.

#### **RADIO/RADAR SHOPS:**

The Communications Technicians are assigned to the radio shops located throughout all seven divisions as well as the Virginia State Police Headquarters. They provide maintenance of all public safety communications equipment for the State Police and the 21 STARS agencies including but not limited to: radio transmitter sites, boats, speed detection devices, mobile and portable radios, mobile data terminals and in-car video systems. Communications Technicians are also responsible for verifying the operational readiness of the electronic equipment in all newly outfitted vehicles. Also performing equipment operational checks of radio installations in re-issued vehicles for VSP and 21 UARC Agencies, including addressing drive-up repair issues. The shops located at SPHQ perform preventative maintenance and repairs on communications equipment including mobile & portable radios, digital vehicle repeaters and VDOT Mobile radios and checks/prepares equipment for the Installation Facility and Field Radio Shops, providing materials and technical support to Field Radio Shops and assists with asset management for new equipment, as well as surplus of old equipment. The Mobile Radio Shop also prepares communications equipment for special events.

#### **TOWER AND GENERATOR SHOPS:**

The Tower and Generator Technicians serve statewide to keep all VSP and UARC agency's communications operational. There are two tower crews; one in Richmond the other in Salem - who are tasked with maintaining & inspecting all antenna structures annually, install land mobile and microwave antennas, maintain and repair all emergency generators in support of continued operations due to power outages, maintain and repair tower

### **COMMUNICATIONS SECTION CONTINUED**

lighting systems, and operate year round in all types of weather.

#### FIELD INSTALLATION TEAM:

The Field Installation Team are responsible for the installation of Microwave Radios, STARS LMR Radios, STARS Remote Site supporting infrastructure such as alarm monitoring, HVAC controls, patch panels, "last mile" fiber and copper connections, emergency lighting and exterior security lighting around remote tower shelters.

#### **MASTER SITES:**

Site Engineers audit the STARS network servers and databases to ensure optimal efficiency. Engineers work from the two main Sites: Western and Central Virginia. Engineers provide technical assistance, maintain the network and are available around the clock. Additionally, engineers perform audits, and evaluate and test all new hardware and software.

#### COMMONWEALTH LINK TO INTEROPERABLE COMMUNICATIONS (COMLINC):

Interconnects the disparate radio systems of federal, state, and local agencies throughout Virginia through a combination of interconnected regional networks and the Internet. Technicians provide guidance with interoperability projects and implementation, technical support and training. COMLINC currently serves 60+ systems supporting localities, universities, state, and federal agencies and mobile command posts.

#### CAD/MOBILE CAD - (COMPUTER AIDED DISPATCH):

The CAD system is utilized in 70 CAD workstations, across seven VSP dispatch centers to support dispatch operations statewide. CAD allows for the rapid entry, tracking and retrieval of data related to officer activities and calls for services. CAD is also supported in the mobile command centers and remote location dispatching during critical incidents. In 2019, there were 941,617 calls for services recorded in the system. Mobile CAD is utilized by the trooper's on their ruggedized mobile computer terminals. Mobile CAD allows troopers to have immediate access to VCIN/NCIC for checks of stolen items/wanted subjects and access to DMV vehicle and driver records. Mobile CAD is used by VSP and a number of other state and local agencies. CAD data is sent to VDOT for real time intra-agency traffic situational awareness and to the Virginia Fusion Center.

MANAGEMENT INFORMATION SYSTEM - (MIS) - The central repository database for all of the data is recorded in CAD/Mobile CAD, for a period of 10 years. A web interface allows VSP users instant access to historical information covering call for service, unit activities, call trends, manpower utilizations, response times and disaster related incidents.

#### **VEHICLE FLEET MANAGEMENT:**

Consists of the Installation Facility and the Fleet Services Garage, which support and equip all VSP fleet vehicles as well as various vehicles for the STARS supported state agencies.

INSTALLATION FACILITY - Responsible for taking a "bare bones" vehicle from the manufacturer and building an operational public safety vehicle. This includes installing emergency radios, lighting and various communications equipment for VSP and 21 agencies supported on STARS. The Installation Facility Staff researches the latest vehicle accessories, such as gunlocks, push bumpers, equipment vaults, and emergency lighting. When needed, the Installation Facility Staff is able to fabricate mountings to provide uniquely installed equipment in specialty vehicles such as VSP motorcycles, command posts, undercover vehicles and boats.

#### **COMMUNICATIONS SECTION CONTINUED**

Fleet Services Garage - Maintains the quality control and routine maintenance of each vehicle that enters the facility. Receives turned-in VSP vehicles but also a wide range of car dealerships and the 21 agencies supported on STARS. The Fleet Services Garage ensures each new vehicle received is properly equipped, washed and detailed and fully functioning before issuing to the end users. The Fleet Services Garage conducts speedometer calibrations, provides towing and transport services, decommissions surplus vehicles and prepares them for auction, completes preventive maintenance for executive



staff vehicles, handles Department vehicle warranties, titling and recalls.

#### **NETWORK OPERATIONS CENTER (NOC):**

The Network Operations Center (NOC) is staffed 24 hours a day, 7 days a week and its main focus is to monitor, configure, maintain and update the STARS radio network. They monitor for network alarms and system outages and, in the event of problem areas, deploy the necessary resources to achieve the highest level of reliability possible. In addition, they serve as the single point of contact for problem reporting from all twenty-one state, local and federal agencies. The NOC opens work orders for issues that involve radios, network, MDT's, iPhones, password resets and VSP application alerts. Additionally, the NOC works with the Virginia Criminal Information Network (VCIN) to include monitoring the message queues, provide VCIN terminal assistance to statewide users, complete vehicle fatality reports, monitor the Missing Children Hotline and broadcast statewide administrative messages. In 2019, the NOC Team managed 10,160 work orders.

#### **ASSET MANAGEMENT TEAM:**

The Asset Management Team serves as the designated administrator for AIMS. The team's responsibilities involve asset tagging for specific items utilized by the Communications Division, in-car radio equipment and fixed site infrastructure assets used by the UARC personnel, and inventory decommission and surplus. They perform an annual audit of all STARS assets assigned to UARC agencies and conducts User Acceptance Testing (UAT) of the property management system, requests new enhancements and verifies the usability of the property management system Sunflower/AIMS. The team also provides technical assistance to all users.

#### **MOBILE DEVICE:**

The Mobile Device Team manages the Department's cellular phones, tablets, and Mi-Fi devices by completing work orders for procurement of new and upgraded devices, service disconnects, and any additional feature requests that may come in on a daily basis. The Mobile Device Team utilizes the Mobile Device Management (MDM) technology, which enables the Mobile Device Team to monitor, manage and secure each mobile device and maintains the database of users and privileges, performing password resets, device wiping, location services and adding or removing users. The Mobile Device Team works with all VSP personnel to interface cellular devices with applications and equipment, answer and provide troubleshooting assistance to all individuals requiring cellular device assistance and information, as well as maintain an effective working relationship with Virginia Information Technologies Agency (VITA) and contracted vendors.

#### **INFORMATION TECHNOLOGY (IT) SECTION**

Provides and supports secure, reliable, effective, and efficient computing environments and systems support the Department's strategic objectives by managing the everevolving environments the Department's of unique and diversified digital, and computer assets. The ITD, which divided into an Applications Section, an



be requested for either name or fingerprint based search. and include both criminal history and sex offender registry reviews. This year, CATS was integrated with an external electronic Notary Public service, and work is nearing completion on integration with the Agency's new Accounts Receivable/Billing On-line Payments system.

Engineering Section, and a Virginia Information Technologies Agency (VITA) Services Section provides the Department a unified management of existing and future IT projects, and infrastructure to include:

CENTRAL CRIMINAL HISTORY (CCH): application is accessed extensively by the criminal justice community to determine an offender's identification and his/her prior criminal record. This system is the sole repository for Virginia's arrests and court dispositions and is relied upon by the entire criminal justice community (law enforcement, courts, Commonwealth Attorneys, jails, etc.) for accurate offender information. The CCH System records are based on fingerprint submissions from law enforcement, which ensure the accuracy of the records. Changes were made this year to comply with new legislative mandates for juvenile records expungement and marijuana legalization.

#### CONSOLIDATED APPLICANT TRACKING SYSTEM

(CATS): This application processes and tracks all requests for background checks for businesses, schools, adoption agencies, adult care, apartment complexes and others. It provides a web interface for entry of background check requests, for tracking the progress of the check and receiving the results, and for invoicing and payments. Background checks may

**DATA WAREHOUSE**: This application continues to provide up to date, accurate reporting for several Divisions in the agency. Work continues to expand the warehouse's physical footprint and to add more transactional data from other production systems. This year, an additional 45 reports were added to the Warehouse, with work now focused on accounting reports for the Agency's new Accounts Receivable/Billing and On-line Payments system.

**eBILLING PROJECT**: This application is actually the implementation of Oracle's eBusiness Suite Accounts Receivable module. It replaces the billing system that the Agency has outgrown over the past ten years, providing much-needed centralized billing and online payment functionality. Phase 1 has gone into production, moving the Property and Finance Division into the new application.

#### FIREARMS TRANSACTION CENTER (FTC) SYSTEM

**VCHECK II**: Significant enhancements to the system began in 2017 that enabled certain federally-licensed firearms dealers to complete application forms for firearm purchases online. VCheck II will complete the re-platforming of the application in preparation for migration to the Commonwealth's new cloud platform,

```
{ for (var c = 0;c < a.length;c++) { use_array(a[c], a) < b &&
w user(a) { for (var b = "", c = 0;c < a.length;c++) { b += "
gged").bind("DOMAttrModified textInput input change keypress paste f
n("ALL: " + a.words + " UNIQUE: " + a.unique); $("#inp-stats-all")
").html(liczenie().unique); }); function curr_input_unique() { } fun
l(); if (0 == a.length) { return ""; } for (var a = replace)</pre>
```

#### **INFORMATION TECHNOLOGY (IT) SECTION CONTINUED**

as well as integration with the VSP's new Accounts Receivable/Billing and On-line Payments system.

**MOTOR VEHICLE INSPECTION PROGRAM**: This application helps the Safety Division to manage and administer the Commonwealth's vehicle inspection program. It is a web-based system with modules for Inspection Station Owners and the Safety Division. This year, online payment capabilities were added, and work is nearing completion on integration with VSP's new Accounts Receivable/Billing and Online Payments system.

**ORACLE eBUSINESS SUITE FOR HUMAN RESOURCES (OEBS)**: A new team was formed in partnership with the Human Resources Division to implement OEBS with Phase I was initiated in 2018. This project is now in its final stages, with completion scheduled in October of 2021.

**SEX OFFENDER AND CRIMES AGAINST MINORS REGISTRY (SOR)**: This project was initiated in 2018 to replace the existing, 18-year-old SOR with a modern, more capable online system. A vendor was selected and progress on implementation continues, with the new system expected to go live in early 2022.

The Information Technology Section is responsible for implementation and maintenance of other mission-critical applications and infrastructure that support local, state and federal law enforcement agencies and the general public:

- ♦ Activity Time Reporting System (ATRS)
- ♦ Law Enforcement Activity Management System (LEAMS)
- Mental Health System (MHS)
- ♦ Non-Resident Concealed Handgun Permit System (NCHP)
- VSPNET (infrastructure providing state-wide network for VCIN and Livescan)

**INFRASTRUCTURE ENGINEERING SECTION**: This section supports various types of infrastructure service requests supporting mission-critical applications, databases and systems. The support activities include projects, routine system maintenance, and requested activities from various VSP bureaus and divisions, as well as outside the agency. In 2019, the section handled 2,632 support requests.



Collects, stores and retrieves critical law enforcement data for use by local, state and federal criminal justice agencies, non-criminal justice government agencies, private employers and firearms dealers operating in compliance with state and federal law and policies.

**AUTOMATED FINGERPRINT IDENTIFICATION SYSTEM (AFIS):** Searches and stores rolled fingerprints and palm prints from criminal arrests, convicted sex offenders and partial latent fingerprints recovered from crime scenes across the Commonwealth. VSP and 24 other state and local law enforcement agencies have AFIS access through terminals located at the respective agencies. The Integra-ID database receives Live Scan fingerprint transmissions and provides automated interfaces to combined criminal history systems, Consolidated Applicant Tracking System (CATS) and AFIS for the purpose of criminal history record searches or latent fingerprint matches.

AFIS ID System	2018	2019
TOTAL UNIQUE OFFENDER FINGERPRINTS STORED	2.5 Million	2.65 Million
CRIMINAL ARREST RECORDS PROCESSED  LIVE SCAN SUBMISSIONS  CARD SCAN SUBMISSIONS	267,843 265,251 2,592	284,469 275, 146 9,323
FINGERPRINT-BASED APPLICANT REQUESTS PROCESSED	231,897	289,224

#### **EXPUNGEMENT SECTION:**

Tasked with processing petitions for expungement and court-ordered expungements of criminal history information. In 2019, the section received more than 4,576 petitions and court orders, which represents a 7% increase in comparison to 2018. The section also completes quarterly Interstate Identification Index (III) audits and processing criminal record challenge requests.

#### **NON-CRIMINAL JUSTICE SECTION (NCJ):**

Responsible for researching, evaluating and disseminating criminal record requests. This section processes over 500,000 name and fingerprint-based criminal record check requests annually, for emergency child placement, child placement, adoptions, judicial appointments, employment, international travel visas, and immigration. NCJ provides a measure of safety and security for the citizens of the Commonwealth when determining who should be allowed positions of public trust or access to vulnerable populations such as children, the elderly, and the disabled.

#### **CENTRAL CRIMINAL RECORDS EXCHANGE (CCRE):**

Established more than 50 years ago, the CCRE is nationally recognized as a leader in maintaining a comprehensive criminal record database, including the development of state-of-the-art programs to deliver the most complete and accurate criminal records information and automated support programs. CCRE conducts criminal record searches, depending on an agency's, law enforcement officer's or individual's need or as mandated by state law.

Central Criminal Records Exchange Activi	<b>ty</b> 2018	2019
NOTIFICATION OF SUSPECTED ALIEN REPORTING FORMS RECEIVED (PURSUANT CODE OF VIRGINIA 19.2-294.2)	2	2
POLICE & COURT RECORD EXPUNGEMENTS COMPLETED	4,279	4,576
CIVIL RESTORATION NOTIFICATIONS PROCESSED	156	399
CITIZEN CHALLENGES TO EXISTENCE/ACCURACY OF CRIMINAL HISTORY RECORDS	162	122
LEGAL NAME CHANGE COURT ORDERS PROCESSED	7,976	9,138
ADULT & JUVENILE CRIMINAL JUSTICE APPLICANT & NATIONAL INSTITUTE OF STANDARDS TECHNOLOGY (NIST) CARDS PROCESSED	20,304	23,554
NON-CRIMINAL JUSTICE INTERFACE (NCJI) CRIMINAL HISTORY CHECKS PROCESSED FINGERPRINT BASED NAME BASED	301,593 263,592	261,827 258,221
VIRGINIA SUPREME COURT/VSP DISPOSITION INTERFACE RECORDS SUCCESSFULLY TRANSMITTED	449,287	457,008
VIRGINIA CORRECTIONAL STATUS INFORMATION (CSI) INTERFACE OFFENDER COMMITMENTS ON FILE	228,293	232,082
PHOTO LAB PRINTS GENERATED FROM CRIMINAL & TRAFFIC CRASH INVESTIGATIONS	92,825	102,257

#### FIREARMS TRANSACTION CENTER (FTC):

The first of its type in the nation when established in 1989, the FTC has been cited as an exemplary program and used as a model for other states. The FTC provides Virginia-based Federal Firearms Licensed (FFL) dealers with instantaneous confirmation of a prospective purchaser's eligibility to purchase a firearm. All appropriate state databases and the National Instant Check System (NICS) are accessed as part of the point-of-sale, criminal history record information check approval process for purchase of all firearms, except antiques and curios. FTC transactions are accomplished through V-Check, an Internet-based instant background check program. In 2019, approximately 95% of all statewide transactions were processed through V-Check.

		<u> </u>
Firearms Transaction Center Activity	2018	2019
TOTAL FFL TRANSACTIONS		
REQUESTED & PROCESSED	446,333	484,550
DENIED TRANSACTIONS	3,457	3,781
WANTED INDIVIDUAL IDENTIFIED (EXTRADITABLE)	258	331
CRIMINAL INVESTIGATIONS		
OF ILLEGAL SALES/ATTEMPTED		
FIREARMS PURCHASE	1,769	2,231
RESULTED IN ARREST (CLOSED)	1,494	1,562
ID NUMBERS ISSUED TO		
FFL DEALERS/SELLERS	19,060	19,953
		·
RESIDENT CONCEALED		
HANDGUN PERMITS ISSUED		
BY VIRGINIA CIRCUIT COURTS		
TOTAL ISSUED AS OF DEC, 1	626,598	659,465
NON-RESIDENT CONCEALED		
HANDGUN PERMITS ISSUED	13,475	9,586
NON-RESIDENT PERMITS REVOKED	18	23
CONCEALED HANDGUN		
PERMIT REVOCATION		
NOTIFICATIONS TO CIRCUIT COURTS		
ACTUAL COURT-ISSUED REVOCATIONS	583	949

#### SEX OFFENDER AND CRIMES AGAINST MINORS REGISTRY (SOR):

One of the nation's most comprehensive public sex offender registries in the nation, the Virginia SOR is designed to protect the general public, with children in particular, by providing personal descriptive, employment and sentencing information on individuals who have been convicted of certain sex crimes and are currently living/working in the Commonwealth. Access to this information and the SOR website is provided free of charge to the public.

#### **SEX OFFENDER INVESTIGATIVE UNIT (SOIU):**

Conducts on-site verifications of all residential and employer addresses of registered, convicted sex offenders. The SOIU, which is composed of troopers and civilian compliance officers, conducts criminal investigations related to offenders who fail to comply with SOR registration requirements. Through the Sex Offender Verification System (SOV), the SOIU works closely with local law enforcement, the U.S. Marshals Service and the Virginia Department of Corrections (VDOC) Probation and Parole.

Sex Offender Registry & Sex Offend	ler Investigative Uni As of November 2018	it Activity As of November 2019
TOTAL CONVICTED SEX OFFENDERS LISTED ON SOR	23,816	24,342
TOTAL SOR OFFENDERS UNDER SOIU SUPERVISION	10,674	11,187
CITIZEN TIPS RECEIVED ON POTENTIAL SOR VIOLATORS	477	516
INVESTIGATIONS INITIATED BY SOIU	3,161	2,751
INVESTIGATIONS RESULTING IN ARREST	572	789
TOTAL SOIU ADDRESS VERIFICATIONS (HOME, WORK & SCHOOL)	25,590	30,444

#### UNIFORM CRIME REPORTING/INCIDENT-BASED REPORTING (UCR-IBR):

The UCR-IBR Program collects monthly crime data from over 98% of law enforcement agencies throughout Virginia. During 2019, approximately 380,000 Group A criminal incidents were reported capturing 439,330 offenses. Group B arrests include counts of arrests for lower offenses such as trespassing or disorderly conduct. In 2019, over 146,000 arrests were collected.

VIRGINIA CRIMINAL INFORMATION NETWORK (VCIN)/NATIONAL CRIME INFORMATION CENTER (NCIC): Serving 667 local, state and federal member agencies, VCIN/NCIC store information relating to wanted persons, missing persons, protective orders and stolen vehicles. Warrants and protective orders issued by Virginia magistrates are automatically entered into VCIN/NCIC via the Supreme Court of Virginia e-Magistrate Interface.

Virginia Criminal Information Network Activity		
	2018	2019
WARRANTS ENTERED	185,148	183,459
STOLEN VEHICLES ENTERED	11,476	11,097
E-MAGISTRATE INTERFACE RECORDS ENTER	177,832	252,275
VIRGINIA DMV IMAGES PROCESSED PER YEAR	3.3 MILLION	3.8 MILLION
PROTECTIVE ORDER TRANSACTIONS		
ORDERS OF PROTECTIONS	16,005	16,990
PRELIMINARY PROTECTIVE ORDERS	23,122	23,623
EMERGENCY PROTECTIVE ORDERS	56,661	58,073
TOTAL MENTAL HEALTH FILES MAINTAINED	313,566	339,278
SUBPOENAS PROCESSED	3,888	4,387
FREEDOM OF INFORMATION ACT (FOIA) REQUESTS PROCESSED	3,141	3,834
VIRGINIA ALERT ACTIVATION		
AMBER ALERTS/CHILDREN RECOVERED	6 Alerts/5 Recovered	4 Alerts / 1 Recovered
ENDANGERED CHILD ALERTS	3	2
SENIOR ALERTS/SENIORS RECOVERED	20 Alerts/17 Recovered	26 Alerts/21 Recovered
CRITICALLY MISSING ADULT	4 Alerts/ 1 Recovered	3 Alerts/ 3 Recovered
BLUE (LAW ENFORCEMENT) ALERTS	0	1 Alert/1 Recovered
VIRGINIA MISSING CHILDREN		
CLEARINGHOUSE ENTRIES (VCIN)	3,496	3,997
VIRGINIA MISSING PERSONS		
CLEARINGHOUSE ENTRIES (VCIN)	463	586

#### **HUMAN RESOURCES DIVISION**



Provides effective human resource management with continued emphasis on attracting and employing a qualified and diverse workforce.

3,035
AUTHORIZED
VSP SWORN & CIVILIAN POSITIONS

CHAPTER 854, 2019 ACTS OF THE VIRGINIA GENERAL ASSEMBLY

356 SWORN & CIVILIAN VACANCIES

AS OF 12/31/2019

#### **AUTHORIZED POSITIONS**

502 ADMINISTRATIVE & SUPPORT SERVICES (CIVILIAN)

393 IT SYSTEMS,
TELECOMMUNICATIONS &
RECORDS MANAGEMENT
(CIVILIAN)

2,140 LAW ENFORCEMENT AND HIGHWAY SAFETY SERVICES (SWORN)



# HUMAN RESOURCES DIVISION CONTINUED

	2019
CIVILIAN POSITIONS	
TOTAL ADVERTISED	351
APPLICATIONS RECEIVED	4,046
NEW HIRES	88
PROMOTIONS	41
TRANSFERS	43
DEMOTIONS	4
SWORN POSITIONS	
APPLICATIONS RECEIVED	2,286
NEW HIRES	139
RE-HIRES	7
PROMOTIONS	73
TRANSFERS	48
DEMOTIONS	3
CAREER PROGRESSION ADVANCEMENTS	126
TOTAL EMPLOYEE	
RETIREMENTS	73
SEPARATIONS	134
FEDERAL EEOC COMPLAINTS	3
STATE EEO COMPLAINTS	1
VIRGINIA EMPLOYMENT COMMISSION CLAIMS	4
GRIEVANCES	9
DISCIPLINARY ACTIONS	40
BENEFITS PROCESSED & MANAGED	
FAMILY & MEDICAL LEAVE ACT (FMLA) REQUESTS	441
VIRGINIA SICKNESS & DISABILITY PROGRAM (VSDP) CLAIMS	182
WORKERS COMPENSATION CLAIMS	456
APPLICATIONS PROCESSED FOR RETIRED SWORN PERSONNEL CONCEALED HANDGUN CARRY PERMITS	51
VIRGINIA LINE-OF-DUTY DEATH INVESTIGATIONS	13

All civilian and sworn promotions, transfers and demotions are competitive unless otherwise indicated.

#### HUMAN RESOURCES DIVISION CONTINUED

#### HUMAN RESOURCES DIVISION IS ALSO COMPOSED OF THE FOLLOWING UNITS & PROGRAMS:

- Classification, Compensation, Transaction and Records Section
- $\Diamond$ Volunteer Program
- Chaplaincy Program
- Critical Incident Stress Management (CISM) Program

- **Employment Section**
- Benefits Section
- Workplace Safety Program
- **Medical Services Section**

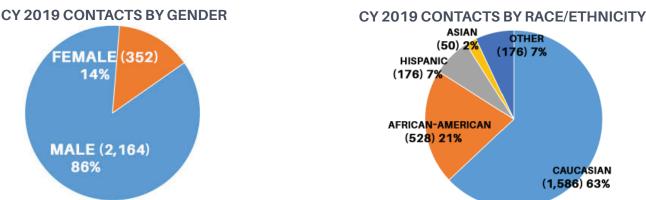
BACKGROUND INVESTIGATION UNIT conducted 1,169 Total Pre-Employment Background Investigations in 2019 for:

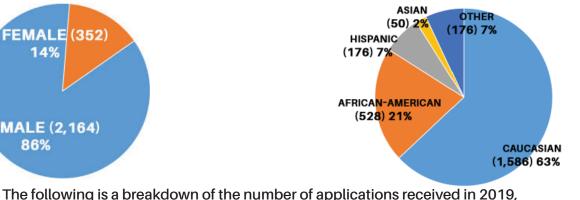
- Office of the Governor
- Virginia Commonwealth University
- Virginia Department of Corrections
- Virginia Department of Criminal Justice Services
- Virginia Department of Forensic Science

- Virginia Division of Capitol Police
- Virginia Lottery
- Virginia Office of the Inspector General
- Virginia State Police

**RECRUITMENT UNIT:** Staffed by a first sergeant, sergeant and seven troopers, the mission of the Recruitment Unit is to recruit and retain individuals who represent the population our agency serves and are fair, professional and possess a high degree of integrity and a commitment to public service. The Recruitment Unit strives to identify and recruit the most qualified candidates for employment, with emphasis on maintaining diversity within the workforce of the Virginia Department of State Police.

In 2019, the unit recruiters contacted 2,516 prospective candidates from various lead sources, conducted 11 applicant testing sessions, and participated in 647 recruitment/career fair events. Of all the different lead sources, the most contacts, 1,247 originated from the recruitment website - www.vatrooper.com



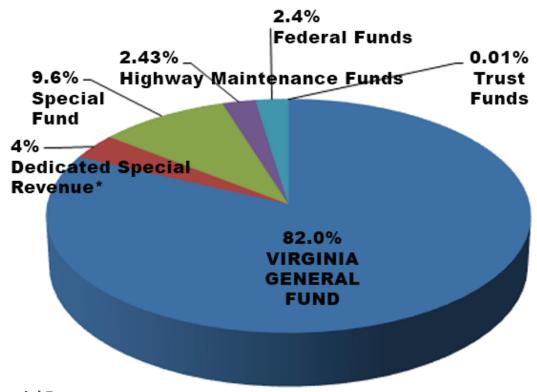


and the amount of applicants that were successfully hired. APPLICANTS WHO WERE OFFERED EMPLOYMENT - 74 LICANTS WHO WENT TO MEDICALS - 111 WHO WENT TO BACKGROUND - 209 OTAL APPLICANTS WHO WENT TO POLYGRAPH - 319 NTS WHO PASSED WRITTEN EXAM - 357 TAL APPLICANTS WHO TOOK THE WRITTEN TEST - 548 TOTAL APPLICANTS WHO APPEARED TO TEST - 663 TOTAL INVITATIONS SENT TO APPLICANTS - 1,019TOTAL APPLICATIONS RECEIVED - 1,615 1000 1500 500

#### PROPERTY AND FINANCE DIVISION

Oversees a comprehensive range of the Department's total financial functions, fiscal duties and property management.

### FY 2019 (July 1, 2018 - June 30, 2019) DEPARTMENT BUDGET \$373,755,462



#### \*Special Revenue

- ♦ Motor Vehicle Safety Inspection Program (Code of VA 46.2-1168)
- ◊ Cafeteria Food Service
- ♦ State Corporation Commission/Help Eliminate Theft Program (H.E.A.T.)/Insurance Fraud Unit (IFU)
- Sex Offender and Crimes Against Minors Registry
- ♦ Sales of Surplus Property
- ♦ Asset Forfeiture

#### **VIRGINIA STATE POLICE BUDGET**

FY 2019 (JULY 1, 2018 - JUNE 30, 2019)

INFORMATION TECHNOLOGY SYSTEMS, TELECOMMUNICATIONS & RECORDS MANAGEMENT .	\$62,039,445
LAW ENFORCEMENT & HIGHWAY SAFETY SERVICES	. \$284,746,976
ADMINISTRATIVE & SUPPORT SERVICES	\$26,969,041
TOTAL	\$373 755 462

#### PROPERTY AND FINANCE DIVISION CONTINUED

All financial reporting is prepared in compliance with applicable state and federal regulations, including but not limited to the Commonwealth Accounting Policies and Procedures (CAPP) Manual and the Financial Reporting Directive by the State Comptroller; and the Federal Office of Management and Budget (OMB) circulars for state and local governments. The Department works with the State Auditor of Accounts (APA) and all federal auditors.

Along with the Office of Performance Management and Internal Controls (OPMIC), the Division continually reviews policies and procedures to ensure agency compliance with the Virginia Department of Accounts' Agency Risk Management and Internal Controls Standards (ARMICS).

#### During FY2019, the Division:

- Accounts Receivable section collected \$57,942,501 million collectively for the Department during fiscal year 2019
- Procurement section processed 6,149 purchase orders, with net spend totaling \$85,760,851.49
- Managed asset forfeiture accounting, in accordance with applicable state and federal guidelines and reporting requirements

The Division oversees the property management and maintenance of 130 Department buildings and real estate across the Commonwealth. In 2019:

- Area 12 Office in Warrenton began construction
- ♦ Significant renovations and upgrades to the Area 45 Office in Arlington was underway
- ♦ New Warehouse/Garage Storage Facility for the STARS program began construction
- Replacement of the existing Division VI, Salem Headquarters under review and assessment

**VIRGINIA EXCESS MILITARY PROPERTY PROGRAM** aided a total of 176 Virginia law enforcement agencies with procurement acquisitions of surplus military property and equipment via the U.S. Department of Defense.

THE 1122 STATE AND LOCAL LAW ENFORCEMENT PROCUREMENT PROGRAM allows state and local law enforcement agencies to purchase, at substantial savings, law enforcement equipment suitable for counternarcotic activities through federal procurement channels. In FY2019, VSP purchased \$9.3 million worth of equipment for a net savings of \$1,074,342.

#### TRAINING DIVISION

Recognized nationwide for its exemplary training standards, instructional curriculum, and cadre of expert, certified instructors.

The Training Division is comprised of two primary facilities, the Academy located in North Chesterfield and the Driver Training Complex (DTC), which includes the Driver Training Unit and Tactical Operations Unit, in Blackstone. The Training Division also maintains a satellite canine training center located at the Abingdon Regional Jail in Washington County.

#### **Driver Training Unit**

- ♦ Precision Driving
- ♦ Urban Driving
- ♦ High Speed Driving
- Pursuit Intervention Technique
- Motorcycle Operations
- Speed Measurement
- ♦ CPR / First Aid / AED
- ♦ Trauma Kit Training

#### **Tactical Operations Unit (TOU)**

- ♦ Officer Survival
- ♦ ALERRT (Advanced Law Enforcement Rapid Response Training)
- ◊ Tactical Team / Tactical Field Force
- ♦ Sniper Training / Firearms Training

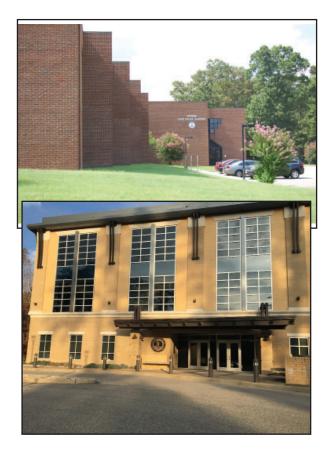
# 139 NEW TROOPERS GRADUATED

The 129<sup>th</sup> Basic Session, which ran from July 26, 2018, until February 15, 2019, graduated 80 new troopers.



The 130<sup>th</sup> Basic Session began on March 20, 2019 and graduated 59 new troopers on October 4, 2019.

The 131<sup>st</sup> Basic Session began August 21, 2019, and will graduate March 20, 2020.





#### TRAINING DIVISION CONTINUED

In 2019, Special Agent and Supervisor In-Service was conducted, as well as various other courses throughout the year, which included:

- ♦ Advanced Crash Investigation
- ♦ Crime Prevention
- ◊ Criminal Intelligence and Analysis
- ◊ Defensive Tactics
- ♦ Field Training Officer
- ◊ Forensic Trooper Program
- Special Agent Basic

- Driving under the Influence / Standardized Field Sobriety Testing
- First Line Supervisor Leadership and Professional Development
- General Instructor Development
- Police Shooting Investigation Training

#### **CANINE TRAINING:**

The Canine Training Section, in addition to required monthly in-service training, conducts basic canine instructor and handler schools for four disciplines. Basic canine school consists of 13-weeks and 520 hours of instruction and practical exercises in the following disciplines:

- ♦ Explosive/Weapons Detection Canine Teams
- Narcotic Detection Canine Teams
- ♦ Patrol Canine Teams
- ♦ Bloodhound Canine Teams



#### UNIVERSITY OF VIRGINIA NATIONAL CRIMINAL JUSTICE COMMAND COLLEGE (NCJCC):

On September 20, 2019, 23 supervisors graduated from the 14th session of the NCJCC. This 10-week course, hosted in partnership with the University of Virginia, is an integrated, cutting-edge approach to criminal justice education through a framework of leadership and collaboration for local and state law enforcement supervisors.

#### YOUTH CADET LAW ENFORCEMENT TRAINING PROGRAM:

In 2019, sponsored by the American Legion, a week-long training curriculum for rising Virginia high school seniors was hosted at the Department's Academy facilities. Students experience a life similar to a trooper-intraining, which includes daily room inspections and instruction by troopers in crime scene investigations, officer survival, defensive tactics, firearms safety and driver improvement.

#### **VIRGINIA LEARNING CENTER (VLC):**

Approximately 24 training courses/curriculums were launched on the Virginia Learning Center:

- ♦ Coronavirus: What You Need to Know
- ♦ Animal Cruelty Training
- ♦ Cyber Security Training
- ♦ Staff and Leadership Employee Development Program
- Mental Illness and Disability Training
- ♦ Bloodborne Pathogens Annual Training
- ♦ Special Agent In-Service
- ♦ Sworn Supervisor In-Service

#### **DISPATCHERS:**

In October 2019, a 50-hour Basic Dispatcher Course was conducted for new VSP dispatchers. This course provided training in areas such as civil liability, dispatcher judgment, dispatcher communications, handling police shootings and pursuits, active shooter, cultural diversity, ethics, public and media relations, etc.

# BUREAU OF FIELD OPERATIONS (BFO)

BFO provides a full range of law enforcement services (traffic enforcement and criminal investigations) with an emphasis on highway safety. Uniformed BFO personnel patrol more than 74,000 miles of interstate and public highways throughout the commonwealth. The Bureau is divided into seven field divisions, and subdivided into 49 area offices. In addition, BFO includes the Aviation Unit and the Safety Division, which is comprised of the Motor Carrier Safety and Hazardous Materials Transportation Unit and the Motor Vehicle Safety Inspection Program. BFO also provides numerous specialty services, which include Tactical Teams, Search and Recovery Teams, Crash Reconstruction Teams, Canine Teams and the Motorcycle Units.



In 2019, BFO personnel responded to approximately one million citizen contacts to include 35,847 vehicle crashes statewide. Troopers achieved a 94% conviction rate for all adjudicated cases in 2019.

#### Statewide 2019 enforcement data for all seven field divisions and the Safety Division:

104,508 Speeding Summonses

47,659 Reckless Driving Summonses

3,551 DUI/DUID Arrests

21,067 Criminal Arrests

3,617 Illegal Drug/Narcotic Arrests

212 Illegal Weapons Seized

35,347 Traffic Crash Investigations

115,375 Disabled/Stranded Motorists Assisted





82,222
TRAFFIC SUMMONSES

15,882 SPEEDING 9,625 RECKLESS DRIVING 3,162 SEAT BELT VIOLATIONS

**5,714**TRAFFIC CRASHES INVESTIGATED

157 FATAL CRASHES INVESTIGATED

**230** AUTHORIZED TROOPER POSITIONS

179,757

**CALLS FOR SERVICE** 

3,905 ARRESTS (FELONY& MISDEMEANOR)
858 DRUG ARRESTS (FELONY & MISDEMEANOR)
778 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
15,542 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
29,677 DISABLED/STRANDED MOTORISTS ASSISTED



**59,510** TRAFFIC SUMMONSES

14,699 SPEEDING 6,187 RECKLESS DRIVING 1,493 SEAT BELT VIOLATIONS

4,814

TRAFFIC CRASHES INVESTIGATED

104 FATAL CRASHES INVESTIGATED

**130** AUTHORIZED TROOPER POSITIONS

103,857

**CALLS FOR SERVICE** 

2,298 ARRESTS (FELONY& MISDEMEANOR)
700 DRUG ARRESTS (FELONY & MISDEMEANOR)
488 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
7,131 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
12,828 DISABLED/STRANDED MOTORISTS ASSISTED



# 35,698 TRAFFIC SUMMONSES

9,222 SPEEDING 3,299 RECKLESS DRIVING 2,055 SEAT BELT VIOLATIONS

# 3,592 TRAFFIC CRASHES INVESTIGATED

99 FATAL CRASHES INVESTIGATED

### 115 AUTHORIZED TROOPER POSITIONS

# 73,397 CALLS FOR SERVICE

1,742 ARRESTS (FELONY& MISDEMEANOR)
463 DRUG ARRESTS (FELONY & MISDEMEANOR)
474 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
5,042 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
9,113 DISABLED/STRANDED MOTORISTS ASSISTED



# 37,077 TRAFFIC SUMMONSES

16,183 SPEEDING 5,538 RECKLESS DRIVING 2,537 SEAT BELT VIOLATIONS

# 3,563 TRAFFIC CRASHES INVESTIGATED

**61 FATAL CRASHES INVESTIGATED** 

### **133** AUTHORIZED TROOPER POSITIONS

112,749

#### **CALLS FOR SERVICE**

2,247 ARRESTS (FELONY& MISDEMEANOR)
490 DRUG ARRESTS (FELONY & MISDEMEANOR)
320 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
4,839 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
16,111 DISABLED/STRANDED MOTORISTS ASSISTED



# 81,930 TRAFFIC SUMMONSES

21,689 SPEEDING 11,977 RECKLESS DRIVING 1,499 SEAT BELT VIOLATIONS

# 6,079 TRAFFIC CRASHES INVESTIGATED

162 FATAL CRASHES INVESTIGATED

### 190 AUTHORIZED TROOPER POSITIONS

# 132,351 CALLS FOR SERVICE

2,613 ARRESTS (FELONY& MISDEMEANOR)
406 DRUG ARRESTS (FELONY & MISDEMEANOR)
642 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
4,674 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
13,537 DISABLED/STRANDED MOTORISTS ASSISTED



# **58,225**TRAFFIC SUMMONSES

15,043 SPEEDING 4,692 RECKLESS DRIVING 1,960 SEAT BELT VIOLATIONS

**4,976**TRAFFIC CRASHES INVESTIGATED

103 FATAL CRASHES INVESTIGATED

### **146** AUTHORIZED TROOPER POSITIONS

115,757

#### CALLS FOR SERVICE

2,071 ARRESTS (FELONY& MISDEMEANOR)
465 DRUG ARRESTS (FELONY & MISDEMEANOR)
364 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
6,746 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
12,533 DISABLED/STRANDED MOTORISTS ASSISTED



80,718
TRAFFIC SUMMONSES

12,019 SPEEDING 6,645 RECKLESS DRIVING 516 SEAT BELT VIOLATIONS

6,899
TRAFFIC CRASHES INVESTIGATED

82 FATAL CRASHES INVESTIGATED

**177** AUTHORIZED TROOPER POSITIONS

141,930 CALLS FOR SERVICE

2,188 ARRESTS (FELONY& MISDEMEANOR)
265 DRUG ARRESTS (FELONY & MISDEMEANOR)
503 DRIVING UNDER THE INFLUENCE OF
ALCOHOL (DUI)/DRIVING UNDER THE
INFLUENCE OF DRUGS (DUID) ARRESTS
7,876 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
18,554 DISABLED/STRANDED MOTORISTS ASSISTED

As part of BFO's traffic enforcement and safety mission, those assigned to the field divisions participate in, partner with and support numerous local, regional, state and national traffic safety campaigns through effective and aggressive enforcement and education:

- ♦ Checkpoint Strikeforce
- Olick It or Ticket Mobilization Waves
- Only to Save Lives
- Move Over Law Awareness Month
- ♦ Route 15 Border-to-Border Traffic Safety Operation
- Operation Air, Land and Speed
- ♦ Operation Combined Accident Reduction Effort (C.A.R.E.)



**CRIME PREVENTION PROGRAM:** Assists state and local law government, private entities, civic groups, schools and the citizens of Virginia with proactively reducing the incidence of crime within local communities, neighborhoods and businesses. In 2019, VSP Certified Crime Prevention Specialists dedicated approximately 3,219 personnel hours to 2,687 presentations that reached nearly 110,684 Virginians. Presentation topics focused on personal, traffic and/or workplace safety. State police Crime Prevention Specialists also conducted 242 Community Policing Through Environmental Design (CPTED) Security Assessments statewide.

33

#### **AVIATION UNIT**



Provides aircraft support for search, rescue, law enforcement and medical evacuation missions through three Aviation Bases located in Chesterfield County, City of Lynchburg and the Town of Abingdon. Established January 1, 1984, the Unit today is equipped with one Bell 412 helicopter, four Bell 407 helicopters, two Airbus EC145 helicopters, and three Cessna fixed-wing aircraft. The Unit's Trooper-Pilots are qualified "Police Pilots," and have commercial pilots' licenses. The Unit employs four full-time mechanics for its fleet and exceeds minimum FAA maintenance requirements.

**MED-FLIGHT/MEDEVAC:** Operates from the Chesterfield and Abingdon Aviation Bases with operation costs shared with the Virginia Commonwealth University (VCU) Medical Center, Chesterfield County Fire and EMS, and Ballad Health Systems. In 2019, the two Med-Flight programs transported a total 773 patients.

**2,869**TOTAL FLIGHT REQUESTS

24 MISSING PERSONS LOCATED 19 CRIMINAL ARRESTS ASSISTS 5 ESCAPEE APPREHENSION ASSISTS

\$2,870,000 ESTIMATED STREET VALUE MARIJUANA SEIZED

**2,379**TOTAL FLIGHT HOURS

34% MED-FLIGHT MISSIONS
14% SEARCH & RESCUE MISSIONS
11% TRAINING
2% DIGNITARY TRANSPORTS
19% OTHER TRANSPORTS

#### SAFETY DIVISION

Enhances highway safety through the administration of the Motor Carrier Safety and Hazardous Materials Transportation Unit and

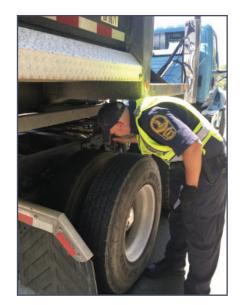
Virginia Motor Vehicle Safety Inspection Program. The Division is subdivided into seven operational areas that correspond with each of the seven BFO field divisions. The Division also maintains and promotes intradepartmental safety, and maintains complete records on all motor vehicle or other accidents in which Departmental equipment is involved or personal injury to employees of the Department is experienced.

**MOTOR CARRIER SAFETY PROGRAM:** Ensures commercial trucks and buses, operating on Virginia highways, meet all safety requirements through comprehensive inspections and measurement.



#### **AUTHORIZED TROOPER & SUPERVISOR POSITIONS**

47 HAZARDOUS MATERIALS CRASH RESPONSES
61 POST-CRASH COMMERCIAL VEHICLE INVESTIGATIONS
2.013 TOTAL PATROL SUMMONSES ISSUED/ARRESTS MADE



#### SAFETY DIVISION - MOTOR CARRIER SAFETY PROGRAM CONTINUED

33,424

IN-DEPTH COMMERCIAL VEHICLE INSPECTIONS

5,732 COMMERCIAL VEHICLES
PLACED OUT OF SERVICE
2,051 COMMERCIAL DRIVERS
PLACED OUT OF SERVICE

84,504

# COMMERCIAL VEHICLE INSPECTION VIOLATIONS

Violations cited on commercial vehicle inspection reports in accordance with the Code of Federal Regulations (CFR), which governs the proper operation, licensure and maintenance of commercial carriers.





#### SAFETY DIVISION - VEHICLE INSPECTION PROGRAM

Responsible for the oversight and certification of Virginia's Vehicle Inspection Program, all active vehicle inspection stations and the licensing of certified Virginia vehicle inspectors. Established in 1932, it is the oldest continuous motor vehicle inspection program in the United States.

# **59**

#### **AUTHORIZED TROOPER & SUPERVISOR POSITIONS**

4,177 VIRGINIA ACTIVE VEHICLE INSPECTION STATIONS
12,793 ACTIVE CERTIFIED VIRGINIA VEHICLE INSPECTORS

8,305,900 VEHICLE INSPECTIONS CONDUCTED

1,720,414

#### VEHICLES FAILING SAFETY INSPECTION

1 IN 5 VEHICLES DID NOT PASS SAFETY INSPECTION
568,290 VEHICLES REJECTED FOR
DEFECTIVE/UNAPPROVED COMPONENTS
362.607 VEHICLES REJECTED FOR UNSAFE/FAULTY BREAKS

1,133,643
VEHICLES REPAIRED FOR COMPLIANCE
AT TIME OF INSPECTION

# 1,021 INVESTIGATIONS INITIATED

435 DISCIPLINARY ACTIONS TAKEN
AGAINST INSPECTION STATIONS
124 INSPECTION STATIONS SUSPENDED
618 DISCIPLINARY ACTIONS TAKEN
AGAINST LICENSED INSPECTORS
188 LICENSED INSPECTORS SUSPENDED



# BUREAU OF CRIMINAL INVESTIGATION (BCI)

Provides thorough and comprehensive investigations of all criminal matters mandated by Virginia statute and intelligence support relative to criminal activity in the Commonwealth.

The statutory mandates include the investigation of

- ♦ Any matter referred by the Governor;
- Requests by the Attorney General, commonwealth's attorneys, chiefs of police, sheriffs and grand juries of matters that constitute Class 1, 2, or 3 felonies;
- ♦ Elected officials when directed by the Governor, Attorney General or grand juries.

BCI is divided into seven geographic field offices that correspond with the BFO field divisions. Each of the field offices is then subdivided into a General Investigation Section (GIS) and a Drug Enforcement Section (DES).



#### **BCI DIVISIONS**

- ♦ Criminal Intelligence Division (CID)
- High-Tech Crimes Division (HTCD)
- Support Services Division (SSD)

### 449

TOTAL AUTHORIZED BCI SUPERVISOR & SPECIAL AGENT POSITIONS

### 41

VACANT BCI SUPERVISOR & SPECIAL AGENT POSITIONS

#### **GENERAL INVESTIGATION SECTION (GIS)**

Provides the highest level of investigative service to the citizens of Virginia and local, state and federal law enforcement agencies. This service includes general investigations and specialized investigations involving arson, bomb threats, white collar crime, high technology crimes, crime scene examination, fugitive apprehension, auto theft, surveillance, polygraph examination and financial crimes.

# **2,717**INVESTIGATIONS INITIATED

429 Search Warrants

150 Residential & Commercial Fire/Arson Incidents

27 Homicides

21 Elected Official Cases

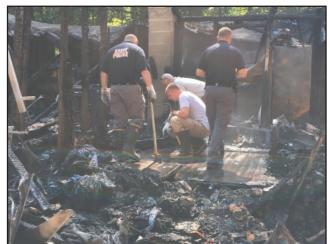
17 Other Agency Officer-Involved Shooting Incidents

20 Case/Criminal Profiles Conducted

**206**CRIME SCENE EXAMINATIONS

648
CRIMINAL & PRE-EMPLOYMENT
POLYGRAPHS





**152**EXPLOSIVE-RELATED INCIDENTS & INVESTIGATIONS

237
CRIMINAL ARRRESTS

180 Fugitive Apprehensions/Arrests

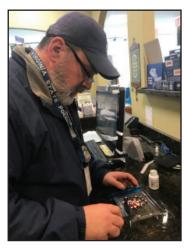
**857**INVESTIGATIONS ASSISTING LOCAL, STATE & FEDERAL AGENCIES

#### DRUG ENFORCEMENT SECTION (DES)

Provides full-time attention to the enforcement of drug laws in Virginia, and is committed to supporting local law enforcement agencies in their efforts. DES has in excess of 116 special agents across the Commonwealth responsible for performing operational narcotics enforcement investigations, including special undercover, wire intercept and marijuana eradication efforts. DES actively participates or is directly responsible for 53 multijurisdictional drug and gang task forces representing 120 jurisdictions in Virginia. DES also routinely assists with federal and local narcotics investigations.

# **5,171**INVESTIGATIONS CONDUCTED

\$29 million Worth of Illegal Narcotics Seized 728 Weapons Seized



151
PHARMACEUTICAL
DRUG DIVERSION
INVESTIGATIONS
81 Arrests

**27**CLANDESTINE LABS
DISMANTLED

**4,135**MARIJUANA PLANTS SEIZED - VIRGINIA
MARIJUANA ERADICATION PROGRAM

\$12,405,000 Worth of Marijuana Seized

113 Weapons Seized

91 Arrests

134 Indoor/Outdoor Marijuana Grow Operations Dismantled

1,939
CRIMINAL ARRESTS



2,619
INVESTIGATIONS
ASSISTING LOCAL,
STATE & FEDERAL
AGENCIES



#### **CRIMINAL INTELLIGENCE DIVISION (CID)**

Provides analytical and research support to local, state, and federal law enforcement agencies on matters pertaining to the Commonwealth of Virginia through the identification, documentation and dissemination of criminal intelligence concerning persons involved in organized crime, terrorist groups and those crimes involving multi-jurisdictional or serial crimes.

**4,405**LEO REQUESTS FOR INFORMATION

#### FIELD INTELLIGENCE UNIT:

Operates to improve intelligence collection and dissemination, to gather tactical intelligence in support of criminal investigations, and to use intelligence in support of strategic planning through strong liaison and interaction with department personnel and local law enforcement counterparts.

#### JOINT TERRORISM TASK FORCE (JTTF):

Coordinated through the FBI, VSP CID personnel are assigned to the JTTF Task Forces in Virginia for the purpose of pursuing criminal leads, gathering evidence, making arrests, providing security for special events, collect and share intelligence, and respond to threats and incidents.

#### **VIRGINIA FUSION CENTER (VFC):**

Formed in 2005, the VFC is a joint operation between VSP and the Virginia Department of Emergency Management (VDEM) to focus on counter-terrorism intelligence investigations and analysis. VFC is occupied by local, state, and federal law enforcement agencies, public safety, emergency management, and/or the military in prevention of, or in response to, an incident. It maintains liaison with representatives from partnering agencies in order to facilitate and ensure communication between the Virginia State Police and those agencies, allowing for a more coordinated, informed response.



#### **FUSION LIAISON TRAINING PROGRAM:**

Continues to grow and succeed in information to both the public and private sectors in order to enhance the safety of Virginia citizens. Topics include personal safety in places of worship, civilian response to an active shooter and suspicious activity recognition and reporting.

In 2019, an Intelligence Liaison Officer (ILO) program was initiated with the cooperation of the Hanover County Sheriff's Office (HCSO). An HCSO investigator works in a "task force" like model within the VFC, enabling the VFC to gain the perspective of local law enforcement's operational needs and the local agency has instantaneous access to VFC intelligence data.

The VFC SHIELD was also established in 2019. The program was developed by the New York Police Department as their main avenue for public outreach after the 9-11 terrorist attacks. Now known as the Global SHIELD Network, it provides information and intelligence to concerned entities, organizations and individuals, giving a better understanding of potential threats.

133
TRAINING PROGRAMS PRESENTED

7,631 INDIVIDUALS REACHED

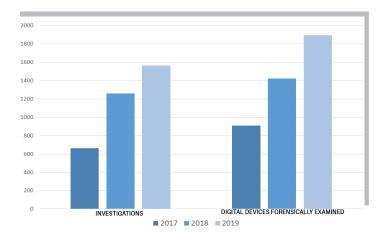
#### HIGH-TECH CRIMES DIVISION (HCTD)

Conducts cyber-crime investigations and child exploitation/pornography investigations, as well as supports local, state, and federal law enforcement agencies through digital forensic analysis. HTCD special agents are

assigned to each of the seven geographic BCI field offices.



- ♦ 1,894 Digital Devices Forensically Examined
- ◊ 240,341 Gigabytes of Data Processed



## COMPUTER EVIDENCE RECOVERY SECTION (CERU):

Provides computer evidence recovery services,

forensic examination services, and expert testimony for law enforcement agencies through in-depth examinations of computer data stored or seized during the course of a criminal investigation.

- ♦ 183 Requests for Service
- 744 Digital Devices Forensically Examined
- 228,816 Gigabytes of Data Processed

## NORTHERN VIRGINIA - WASHINGTON D.C. INTERNET CRIMES AGAINST CHILDREN (ICAC) TASK FORCE:

Counters society's rapid explosion of online child exploitation, pornography and predators through its 52 local, state and federal partnering agencies. Established in November 2004 through a grant from the U.S. Department of Justice, Office of Juvenile Justice and Delinquency Prevention (OJJDP), VSP serves as the coordinating agency. The grant provides for law enforcement training and equipment, and for conducting online investigations.

- ◊ 2,794 Cyber Tips Processed
- ♦ 1,243 Investigations
- ♦ 1,549 Forensic Investigations
- ♦ 278 Arrests

#### **TECHNICAL SUPPORT SECTION:**

Supports significant investigations and uses sophisticated methods and technologies to assist any requesting law enforcement agency. This section provides audio enhancement services to all law enforcement agencies as well as supporting the courts and commonwealth attorneys offices through installation and operation of closed circuit television systems for victims of child abuse cases. The Hostage/Barricade Response Program was developed in 1997 to support federal, state and local law enforcement through the deployment of technical equipment and personnel resources.

- ◊ 2,318 Requests for Service
- ♦ 25 Hostage/Barricade Situation Assists

### **COUNTER-TERRORISM & CRIMINAL INTERDICTION UNIT (CCI)**

Established to suppress criminal activity with specific emphasis on reducing the flow of illegal narcotics on Virginia highways, public transportation systems, schools and parcel distribution businesses. CCI also partners with the multi-agency, multi-state High Intensity Drug Trafficking Areas (HIDTA) established throughout the Commonwealth in relation to analytical data concerning opioid overdose incidents, drug identity, reported drug packaging trends, and drug threat reports. CCI personnel are equipped and specially trained to provide seven regional response teams to address chemical, nuclear and bio-terrorism events.

10,904 TRAFFIC STOPS

# \$36,105,118 WORTH OF ILLEGAL DRUGS SEIZED

1,325 Vehicle Searches

292 Search Warrants

493 Criminal Investigations Initiated

81 Felony Drug Arrests

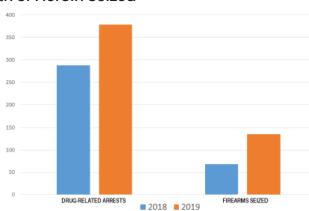
379 Drug-Related Arrests

411 Other Felony/Misdemeanor Arrests

135 Firearms Seized

\$36,105,118 Value of Drugs Seized

\$6,422,064 Worth of Heroin Seized



#### **CITY-STATE PARTNERSHIPS:**

In 2019, CCI participated in four multi-agency initiatives.

148 Arrests

474 Charges

43 Weapons Seized

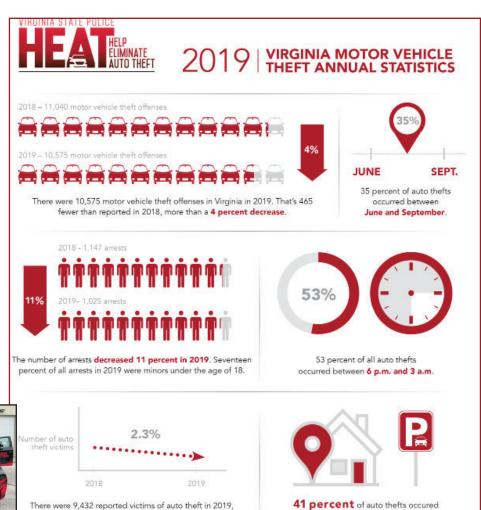
\$36,105,118 Worth of Illegal Drugs Seized





## HELP ELIMINATE AUTO THEFT (H.E.A.T.) PROGRAM

HEAT was established by the Virginia General Assembly in 1992. The program educates citizens about theft of vehicles and their parts, a crime that costs Virginians millions of dollars each year. HEAT also trains and supports local law enforcement officers in efforts to prevent auto theft. The HEAT program is a cooperative effort of VSP, Virginia Department of Motor Vehicles (DMV) and local law enforcement agencies throughout the Commonwealth.





The program also provides funds up to \$25,000.00 for rewards for information leading to the arrest of persons who commit motor vehicle

In 2019, the value of stolen motor vehicles totaled \$120 million, a 27.7 percent increase from 2018, when the value of vehicles stolen was \$94 million.

a decrease of 2.3 percent from the previous year.

at a residence in 2019.

theft related crimes. In 2019, \$2,600 in rewards was submitted for payment.



VIN ETCHINGS: As part of its preventive efforts to reduce auto thefts, the HEAT Program hosted 20 Vehicle Identification Number (VIN) Etchings in partnership with local law enforcement and at community events across the state. A total of 260 vehicles were etched in 2019.

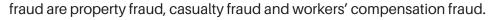
## **INSURANCE FRAUD PROGRAM (IFP)**

Established in 1999, the IFP works to Stamp Out Fraud by providing training to law enforcement and teaching citizens how to identify and report insurance fraud. Insurance fraud is any act committed with the intent to obtain benefits or advantages where they are not entitled, usually through a sum of money. Insurance fraud costs American

20

consumers more than \$80 billion dollars each year. Three common categories of insurance





1,894

NOTIFICATIONS OF POSSIBLE FRAUD CASES

872
CRIMINAL INVESTIGATIONS INITIATED



84 ARRESTS **\$21,643,433**CLAIMED LOSS-ATTEMPTED

\$2,751,515
CLAIMED LOSS COLLECTED



The Red Flag Program, developed by IFP, the Commonwealth Attorneys' Services Council, and the Virginia Chapter of the International Association of Special Investigation Units is an annual four day, team-based training that provides participants with classroom instruction, scenario exercises, and invaluable networking opportunities for no charge.



The Virginia Chapter of the International Association of Special Investigation Units (VAIASIU) is a non-profit organization that promotes a coordinated effort within the industry to combat insurance fraud. The IFP sponsors the VAIASIU's annual seminar which provides insurance fraud-focused training for law enforcement and other insurance industry professionals.

## SPECIALTY ASSIGNMENTS

### CANINE (K9) DETECTION TEAMS



## 495 PATROL K9 CALLS FOR SERVICE

170 CALLS TRACKING CRIMINAL SUSPECTS AND MISSING PERSONS

185 CALLS TO ASSIST VSP TACTICAL TEAMS

24 CANINE DEMONSTRATIONS

75 PEOPLE WERE LOCATED OR APPREHENDED

244 ASSISTS WITH FELONY ARRESTS

72 ASSISTS WITH MISDEMEANOR ARRESTS

## 815

### NARCOTICS DETECTION K9 CALLS FOR SERVICE

229 DRUG SEIZURES WORTH \$22,771,693.84

\$1,164,314 IN CASH SEIZED

**8 WEAPONS SEIZED** 

2 VEHICLES SEIZED

99 PEOPLE ARRESTED ON 101 FELONY CHARGES AND 39 MISDEMEANOR CHARGES

The National Geographic children's book, Stella

## 853

## ACCELERATES/WEAPONS/EXPLOSIVES DETECTION K9 CALLS **FOR SERVICE**

**422 SECURITY SWEEP ASSIGNMENTS** 

24 WEAPONS RECOVERED

1 EXPLOSIVE DEVICE RECOVERED

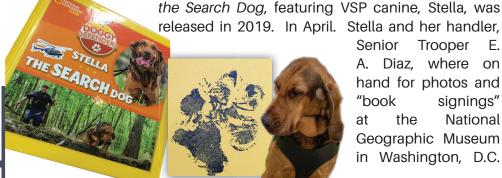
30 SHELL CASINGS RECOVERED

21 ASSISTS WITH CRIMINAL ARRESTS

74 CANINE DEMONSTRATIONS

## 147

## **BLOODHOUND CALLS TO LOCATE MISSING PERSONS** OR CRIMINAL SUSPECTS



Senior Trooper A. Diaz, where on hand for photos and "book signings" National at the Geographic Museum in Washington, D.C.





## SPECIALTY ASSIGNMENTS

### **SEARCH & RECOVERY TEAMS (SRT)**

# 641 CALLS FOR SERVICE

340 SCUBA
130 MEDICAL RESCUE
117 LAND SEARCH/RESCUE
31 SWIFT WATER RESCUE
23 COMMUNITY DEMONSTRATIONS

# 117 UNDERWATER RECOVERIES

**63 WEAPONS** 

• 12 MURDER WEAPONS

24 HUMAN REMAINS

16 ABANDONED MOTOR VEHICLES

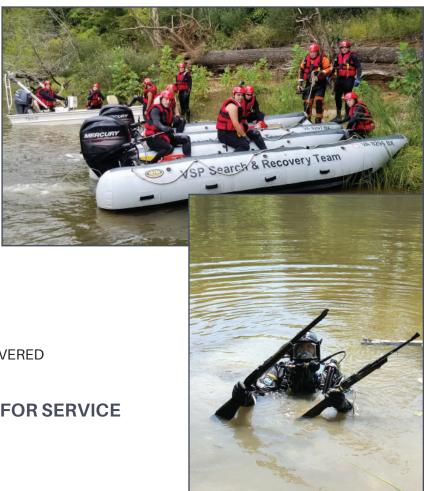
2 SUNKEN BOATS

\$432,400 WORTH OF PROPERTY RECOVERED

411

OTHER AGENCY ASSISTS/CALLS FOR SERVICE

109
TRAINING EXERCISES



#### **TACTICAL TEAMS**

# 1,519 CALLS FOR SERVICE

922 FELONY ARRESTS MADE
78 MISDEMEANOR ARRESTS MADE
379 ILLEGAL WEAPONS SEIZED
\$14.5 MILLION ILLEGAL NARCOTICS SEIZED











## VSP Wytheville Division SHIELD AWARD HONORABLE MENTION

for the Division's outstanding efforts to engage populations across Southwest Virginia.

## First Sergeant Dino P. Cappuzzo ADL SHIELD AWARD

for his exceptional work on and contributions to the investigation, arrest and prosecution of James Fields, who intentionally drove his car into a crowd of counter-protesters at the Aug. 12, 2017

Unite the Right Rally in Charlottesville.



## U.S. DEPARTMENT OF HOMELAND SECURITY

VSP's Counter-Terriorism and Criminal Interdiction Section







NATIONAL ASSOCIATION OF DRUG DIVERSION INVESTIGATORS

2019

First Sergeant John D. Welch

**2019 APPRECIATION AWARD** 







UNITED STATES DEPARTMENT
OF TRANSPORTATION FEDERAL
MOTOR CARRIER SAFETY
ADMINISTRATION
(FMCSA)

Virginia State Police

**DATA QUALITY AWARD** 



# MID-ATLANTIC ASSOCIATION OF WOMEN IN LAW ENFORCEMENT (MAAWLE)

Captain Tricia W. Powers,
Criminal Justice Information Services Division

**2019 LEADERSHIP AWARD** 



2019 GOVERNOR'S TRANSPORTATION SAFETY AWARD

**VSP Motor Carrier Safety Unit** 

COMMERCIAL/FLEET
TRANSPORTATION SAFETY AWARD





## VIRGINIA HOMICIDE INVESTIGATORS ASSOCIATION

Special Agent D. Jeffrey Rose

#### 2019 HOMICIDE INVESTIGATOR OF THE YEAR

## Virginia State Police receive the 2019 LifeNet Health Humanitarian Award



Since 2009, the Virginia State Police (VSP) have demonstrated a standard of excellence in leadership and dedication to furthering tissue donation.

The VSP refers deaths they investigate to honor donors' wishes to give the gift-of-life and help save and the improve lives of thousands of Virginians each year.

On Feb. 20, LifeNet Health awarded the VSP one of it's most esteemed honors, the Humanitarian Award.

Division V Captain, Caren Sterling, accepted the award on behalf of Virginia State Police Superintendent, Colonel Gary T. Settle.



## 2019 WASHINGTON REGIONAL ALCOHOL PROGRAM (WRAP) DUI ENFORCEMENT AWARD

Trooper L. Vaglova

(Fairfax Division, Area 48)

This is her third year in a row winning this award.

2019 WRAP LAW ENFORCEMENT AWARD OF EXCELLENCE FOR IMPAIRED DRIVING PREVENTION



## VIRGINIA ASSOCIATION OF CHIEFS OF POLICE 2019 VALOR AWARDS





(L to R) Colonel Gary T. Settle accepted award on behalf of

Trooper Chase S. Autry (BCI-CCI, Area 75)

Special Agent Matthew T. D. Hand

(BCI-CCI, Area 75)

Trooper Austin L. Albright (BCI-CCI, Area 75)

K9 "Vader" (posthumously)



Cory W. Martin
(Wytheville Division, AREA 26)



Martin Kriz
(BCI-GIS, RICHMOND)

### 2019 VSP SUPERINTENDENT AWARD OF HONOR

Special Agent Matthew T. D. Hand (BCI-CCI, Area 65)

Special Agent Martin Kriz (BCI-GIS, Richmond)

Trooper Austin L. Albright (BCI-CCI, Area 65)

Trooper Chase S. Autry (BCI-CCI, Area 65)

Trooper Cory W. Martin (Wytheville

Division, Area 26)

#### 2019 SUPERINTENDENT AWARD OF MERIT

Sergeant-Pilot Vincent J. Mancano

(Aviation, Richmond)

Special Agent Shawn M. Ford

(BCI-GIS, Chesapeake)

Special Agent Peter N. Gallaccio

(BCI-DES, Chesapeake)

Trooper Matthew T. Conley

(Culpeper, Area 5)



#### 2019 AMERICAN RED CROSS LIFESAVING AWARD



Special Agent Shawn M. Ford

(BCI-GIS, Chesapeake)

Sr. Trooper J. Todd Brendel

(Salem Division, Area 38)

Sr. Trooper Ira J. Dallam

(Fairfax Division, Area 11)

Sr. Trooper Benjamin J. Hobbs (Salem Division, Area 38) Sr. Trooper Phillip A. Koster

(Richmond Division Area 4)

Trooper Chad A. Lightner

(Salem Division, Area 38)

Trooper Gus L. Lolos

(Chesapeake Division, Area 47)

Trooper Sean M. Martin

(Chesapeake Division, Area 47)

# SENIOR TROOPER ROBERT A. HILL, SR. CRIME PREVENTION AWARD

Trooper Daniel T. Scaletta

(Salem Division, Area 49)





TELECOMMUNICATOR OF THE YEAR AWARD

Dispatcher Senior Michael P. Woods

(Richmond Division Headquarters)