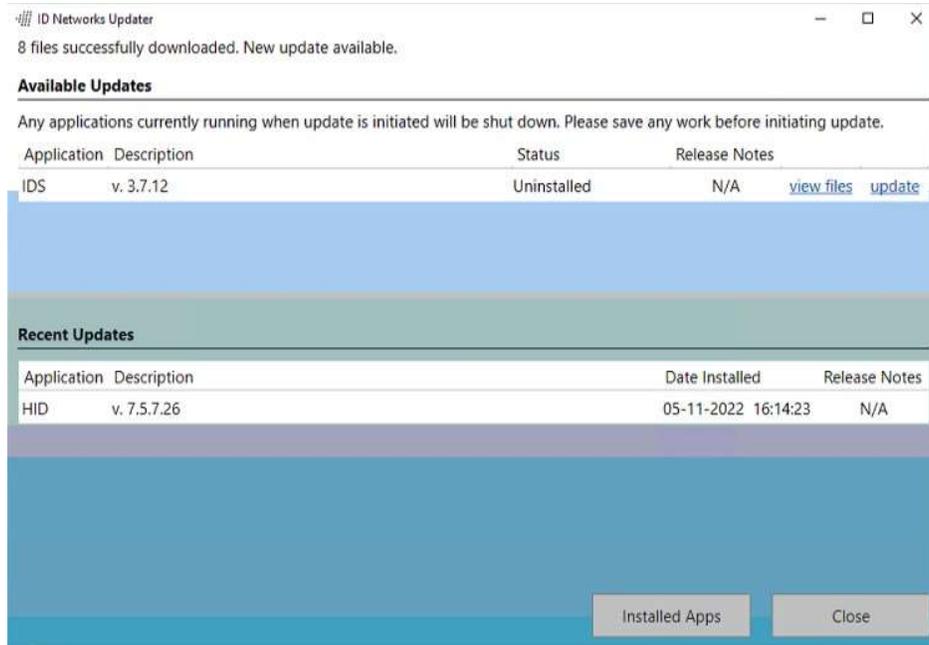


**ID Networks Updater:**

You may notice from time to time that your livescan software (IDS) has an update pending. You will know there is an update available when you see a notification window in the lower right had corner of your desktop that will looks something like this:

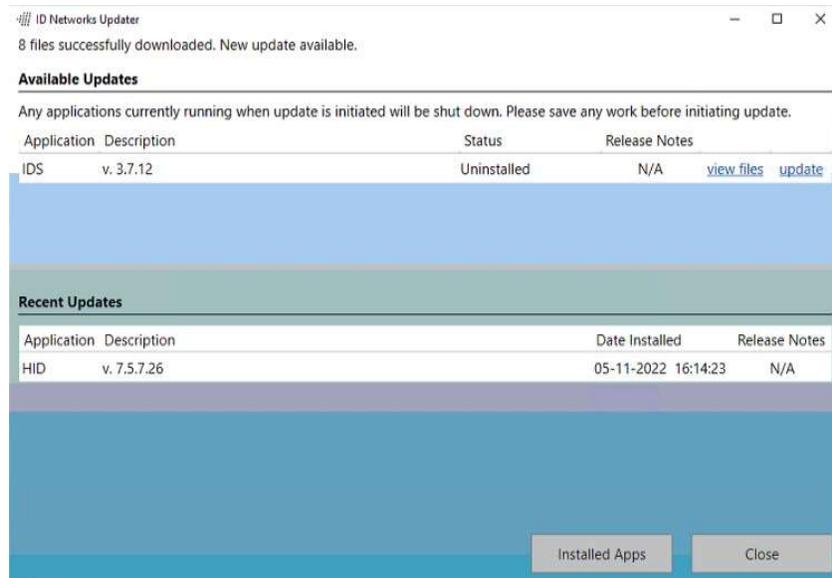


You have 3 options at this point:

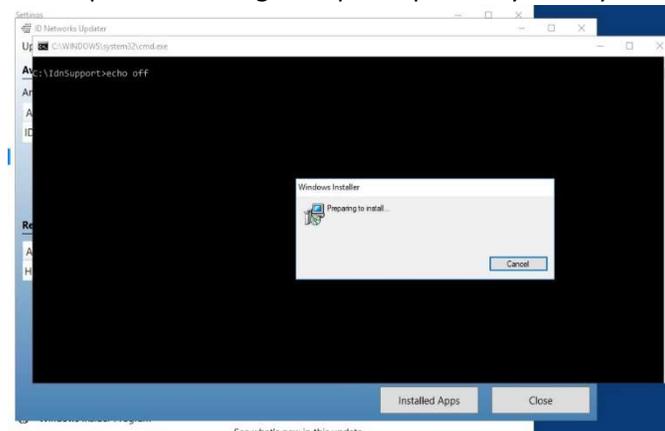
1. Postpone –You can postpone the update up to 5 times and there are several options for postponing using the drop-down menu above the buttons. The postponement time options are, 10 minutes (default), 30 minutes, 1 hour, or 4 hours. Select the time you would like to postpone the update for, and the update window will disappear according to the amount of time you selected.



2. View Updates – Clicking on the View Updates button will open the update window which will display more information. There will be hyperlinks you can click on to see Release Notes (if applicable), View Files (to see what files will be used in the update), Update (to begin the update process).

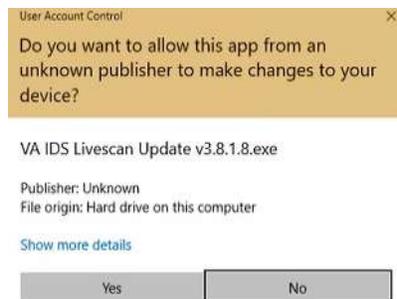


3. Update – Clicking this button will begin the update process. The ID Networks Updater will close IDS if it is open before it begins the updates. During the update process you may see many windows open,

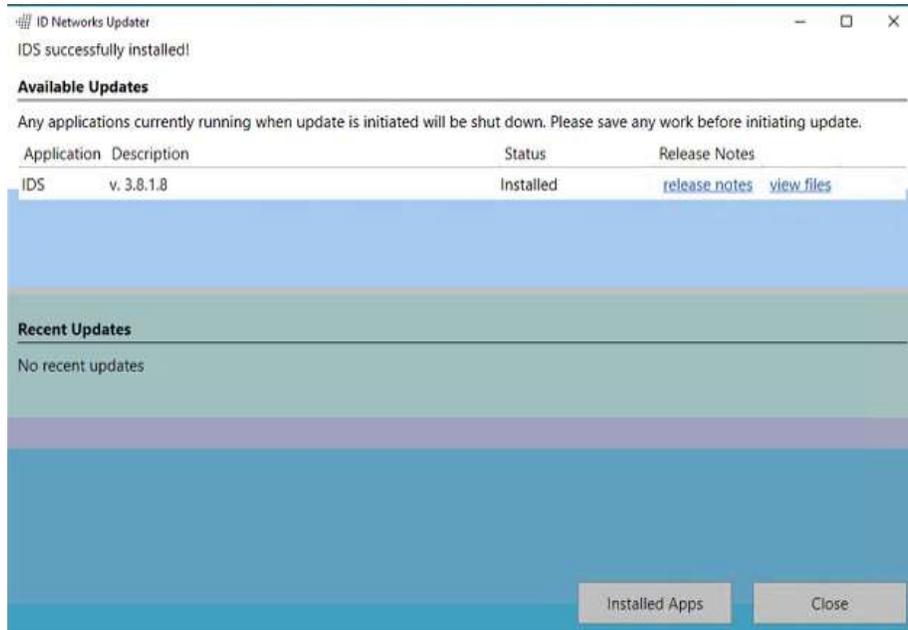


this is normal.

You will also be presented with some UAC prompts. Please answer “Yes” to each of these prompts.



Once the update is completed you will receive a confirmation in the Updater window that the update process has been completed successfully.



In the unlikely event that the updates do not complete successfully there will be an error message displayed describing what part of the update did not complete. If this happens the Updater will prompt you to run the update again. Run the update again. Typically, this second run of the update will correct the issues experienced before.